

GEOFF'S SPIEL

Dear V.I.P Tilers,

Well here we go again another year is upon us, I hope you all enjoyed the break, as I did.

We have recalled our new Architectural Grout, the reason is we have a production issue to overcome which we are working on.

The grout was difficult to mix repelling the water, however if you persevered and added more powder it would mix.

I apologise for this issue it was unforeseen, like anything new and innovative you can experience problems mobile phones come to mind, however we will get over them.

The grout on the shelf now is a modified version of the old formula.

I have received many calls believe it or not saying the old grout was the best!!

A bit of humour, the photo below is living proof that every man and his dog wants to get their paws on Morgan products.

Until next time

Keep safe

Cheers Geoff

Morgan,
Powdered
Mastic



FEBRUARY'S WINNER



Winners
photo will
be in next
month

V.I.P Tiler #0989 Ross
formerly RG Tiling Service
is this month's winner of a
Keturah Day Spa voucher to the
value of \$200



The winner for March
will receive a FUEL VOUCHER to the
value of \$200



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V.I.P Tiler

FEBRUARY 2014



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TILEFAST POWDERED MASTIC

NEWS FLASH

Our new **Tile Fast Powdered Mastic** bags have arrived and are now on the shelf.

So now when they are ordered all of our tilers know exactly what product they are using.

Below is a list of advantages when using a Powdered Mastic.



ADVANTAGES

- △ LARGE FORMAT TILES
- △ HEAVY STONE
- △ HIGH BUILD PROPERTIES
- △ NON - SLUMP
- △ SMOOTH AND EASY TO TROWELL

DO YOU KNOW?

James Hardie building products don't manufacture a fibre cement product or similar for walls externally that can be "TILED OVER"! Blue Board and Exotec can **NOT** be tiled over. They are designed for paint or decorative coatings only. The Hardie panel flooring is only engineered for use as a flooring product and yes this can be tiled over, however if you use this product externally as a wall panel there is no guarantee, you are deemed to have used a product in the wrong situation and it has not been designed for that purpose. The only way you can get a guarantee is to submit architectural engineered drawings to them and they will decide yes or no and provide you a guarantee!

DO YOU KNOW?

That consumer laws have changed? And they directly affect our industry in many ways .

EXAMPLE "without prejudice"

Using Stack Stone in a pool situation as a cascading waterfall. I believe this is the wrong product for many reasons and there has been many failures that I am aware of. By law now the supplier has to prove that "The product supplied is fit for its intended purpose" We as the adhesive manufacturer have to ensure the tile adhesive used in a pool situation is the correct one, you as the tiler if you are not sure or it does not feel right must ask questions to the builder and get written confirmation or some form of guarantee to protect yourself if a failure occurs because, **THE NOOSE WILL TIGHTEN.**

EXPANSION JOINT/CONTROL JOINTS

The use of expansion joints or as I like to call them control joints are very important in most tiling situations.

In the cottage/housing market they are frowned upon in large floor areas for the most obvious reason, visually they can be ugly and the consumer does not want them until a problem arises and the issue ends up in front of a magistrate!

In most cases if you use a quality and I mean **QUALITY** flexible adhesive and incorporate perimeter soft joints you should not have a problem.

Don't be drawn into this rubber modified scenario. Just because it is rubber modified doesn't mean it is the best or the correct adhesive for the job in front of you. If you decide not to incorporate expansion or control joints in your tiling be aware that you are responsible!

If or when a problem arises, on the back of most adhesive bags it states tiling to Australian Standards AS 3951-1 2007 and all relevant standards/ codes .

Which I fully endorse. The monthly V.I.P Tiler's news letters main focus is to help improve your knowledge hence improve your skill as a professional tiler.

As most of you know I will help you argue the case, however I just lost the last one! So please be aware, even though the Standard is a guide, it is the document that is used to judge your case in the legal system, so if you don't include expansion joints you have to justify **WHY!**